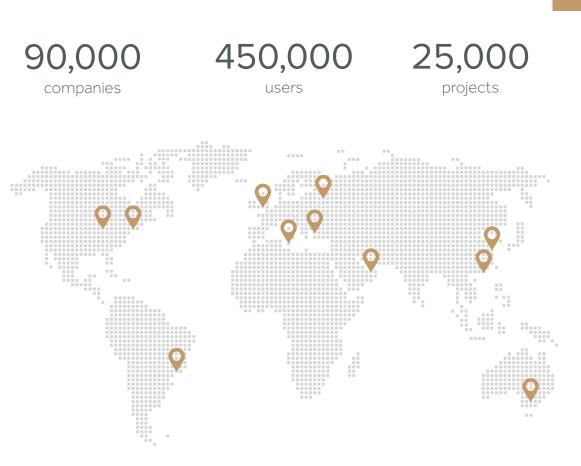# iDeals

Efficient.
Intuitive.
Secure.

About Us

iDeals is one of the leading providers of secure corporate data exchange services. We provide a comprehensive Virtual Data Room (VDR) solution that simplifies secure confidential document sharing and corporate deal management during M&A and fundraising transactions.

The company was founded in 2008 on the principles of service excellence and technological innovation. Our mission is to deliver an exceptional customer experience.

The iDeals team is proud to offer a VDR that is considered "the most intuitive and easy to use data rooms in the market" by our customers, according to G2.

90,000
companies

450,000
users

25,000
projects

We are close to our customers globally.

Our Customers

The iDeals VDR has a proven track record of successfully serving high profile companies across multiple industries and around the world. We are constantly exceeding the expectations of companies looking for the perfect solution to support mission-critical projects.
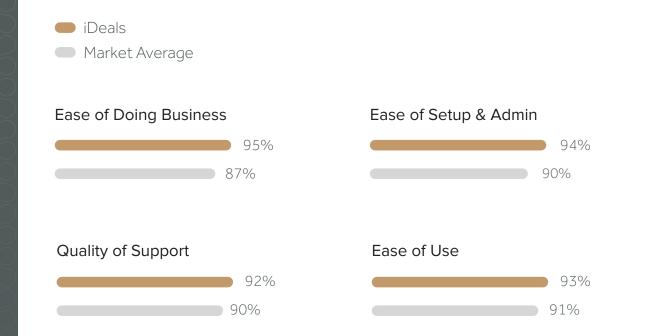
Deloitte.

EY

KPMG

LAZARD

BDO

EVERSHEDS SUTHERLAND

American Airlines

LG

ARTHUR COX

Colliers INTERNATIONAL

Veterans United Home Loans

CareFirst

JLL

HRG

GNC LIVE WELL.

POLARIS

Six Flags

RIVIAN

G2 ranks iDeals #1

G2 recently released a ranking of the Top 7 Virtual Data Room Software packages.

Leader
FALL
2021

The iDeals VDR confirmed its continuous leadership in every category and was rated #1 for the 12th quarter in a row.

Share of satisfied VDR users

- iDeals
- Market Average

Ease of Doing Business

95%
87%

Ease of Setup & Admin

94%
90%

Quality of Support

92%
90%

Ease of Use

93%
91%

Based on 350 reviews in category.

Testimonials

Our users love us because we have built our VDR with the user in mind. Experienced dealmakers trust their projects to iDeals and share their exceptional experience in reviews.

Robert Hurka
Senior Consultant,
Ernst & Young

★ ★ ★ ★ ★

Highly recommended

The room was needed for quite a big M&A deal, so we were using it for more than a year. Interface and VDR functions are very intuitive. The whole team was delighted with iDeals and how easy it is to handle. Buyer side appreciated the setup, as well. There was a situation when we needed the help of customer support, and they reacted very quickly.

Mark Whitson
Senior Financial Analyst,
LanzaTech

★ ★ ★ ★ ★

Clean, professional software

We are primarily using iDeals for fundraising due diligence efforts. The interface is very user-friendly. We have never needed to provide extensive training in order to get users started – they just log in and generally find everything they need. iDeals has simplified an important process for us and allowed us to focus our efforts elsewhere.

Gary M. Giblen
Director of Corporate Development,
Aerolase

★ ★ ★ ★ ★

Excellent long-term experience

We needed to grant investor and potential investor access to corporate info, with different levels of access depending on whether they have signed NDA and other factors, and iDeals delivered at best. We enjoyed user-friendly navigation, 24/7 support should a question arise, easy access from a remote location, reasonable pricing.

Delivering Exceptional Experience

Simple Setup

The data room is opened within 15 minutes and requires just a few clicks to start a project.

Easy to Use

No previous VDR experience needed to use the solution.

Multilingual Interface

The data room is available in 14 languages.

Live Support

Best-in-industry support in nine languages is available 24 / 7 / 365, including weekends and holidays.

Fast Case Resolution

Incoming support calls are answered within 25 seconds and cases resolved in 5 minutes by our in-house Support team.

Customer Success

On-boarding training is available for every customer. Every project is monitored to avoid any unwanted surprises.

Outstanding in Every Way

Top-Notch Security

We use multiple certified data centers that employ physical security, biometric entry authentication, and penetration testing.

Blazing Fast Upload

Data center proximity optimizes file upload and download speed up to an industry-leading 200 Mbps.

Holistic Access Control

Access to the documents in the room is controlled with 8 levels of permissions that can be revoked at any time (DRM).

Distinguished Branding

The data room is customized with your company logo and colors to create a familiar, branded collaborative workspace.

Granular Reporting

Every action in the data room is tracked with a fully customizable down-to-the-second audit trail report.

Q&A Workflow

The Q&A allows to build a custom workflows and keeps information exchanged in a secure area of the data room.

Industry-Leading Customer Service

iDeals is proud to have a fully in-house team which can solve complex cases quickly and directly. This allows you to focus on your project and never have to worry about technology.
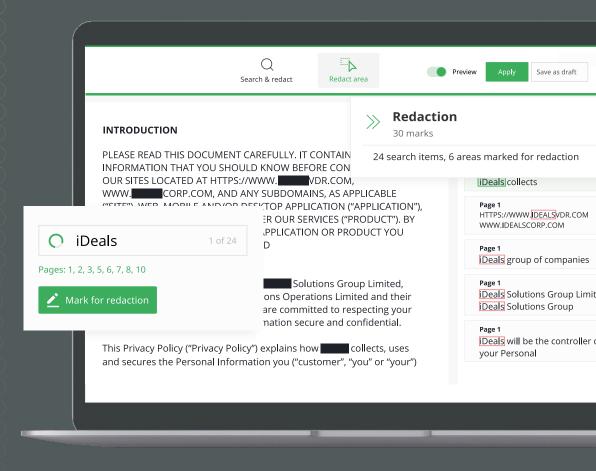
- Best-in-class support provided exclusively by humans and available 24 / 7 / 365, including weekends and holidays

- Choose your preferred method of communication: live in-app chat, phone hotline with 30 second response time, or email correspondence answered within 15 minutes

- Every expert can solve the complex cases quickly and independently

- We communicate in 9 languages

- Dedicated Customer Success Manager assigned to your project and available to help you every step of the way

- Guided on-boarding and personalized training adjusted to your needs and use case

Built-in Redaction

Personally identifiable information (PII) and other sensitive data can be easily protected and kept firmly in your hands without leaving the Virtual Data Room.

- Quickly redact text, image, or area of the document

- Mark items for redaction and save as a draft to collaborate with colleagues

- Reveal some or all previously redacted documents as the deal progresses

- Track all redaction actions and control the process in activity reports

First-Class Data Security

The iDeals VDR is a bank-grade, secure document management solution that provides a controlled and compliant environment to share sensitive data inside and outside of a corporate firewall.

Access restriction options to prevent unauthorized access:

- 2FA, Custom Password Policies & Session Timeouts

- IP Address & Email Domain Whitelists

- Single Sign-On (SSO) Authentication

- Access Expiration Dates

Data protection systems to ensure project integrity:

- Customized Dynamic Watermarks and Fence View

- IRM/DRM to remotely shred the documents

- Audit Trail logs every activity in the data room

- Customer Managed Encryption Keys via AWS KMS

Comprehensive Architecture and Infrastructure:

- Zero Vulnerabilities by McAfee Annual Penetration Test

- SOC2 & ISO 27001:2013 Certified Datacenters

- Compliant with GDPR, HIPAA & Privacy Shield Data Processing

- Ultimate Encryption of data in transfer and at rest (RSA 2048-bit / AES 256-bit)

Cloud Subscription Plan Comparison

	Enterprise	Business	Pro
Number of Projects included	Unlimited	Unlimited	1
Number of Administrators included	Unlimited	Unlimited	5
Number of Guest Users included	Unlimited	Unlimited	Unlimited
Preparation Period	Unlimited	30-day Free Trial	30-day Free Trial
Free Data Room Archive Copies included	2 PIN-pad drives	2 Standard drives	2 Standard drives
Live Chat, Phone & Email Support in 9 Languages	Dedicated 24/7	Priority 24/7	Standard 24/7
Support Guaranteed Response SLAs	Custom SLA	15 minutes	30 minutes
Dedicated Project Team	✓		
Data Migration, Upload and Project Onboarding	✓		
Private Cloud Deployment Option	✓		

Cloud Subscription Plan Comparison

	Enterprise	Business	Pro
Online Viewer with Built-in Redaction	✓	✓	✓
Questions & Answers Module	Custom Workflows	Advanced Workflows	Standard Workflows
Custom Branding (Corporate Identity)	Full	Advanced	Standard
Custom Click Through NDA & Dynamic Watermarks	✓	✓	✓
Remote Shred / Information Rights Management	✓	✓	✓
Desktop Sync App, mobile apps for iOS & Android	✓	✓	✓
Seamless Login to Data Room from Own Website	✓	✓	
Single Sign-On Integration (SAML 2.0)	✓		
Customer-Managed Encryption Keys Integration	✓		
Custom Password Policies & Session Timeouts	✓		

Let's start your project today!

iDeals